

# Tools for Citizen Action

Taking responsibility for a better Philadelphia.

This resource guide was created by volunteers of Greater Philadelphia Cares, in collaboration with the Society Created to Reduce Urban Blight (SCRUB), to encourage active citizen participation and to improve the quality of life in the City of Philadelphia. Ultimately, we hope to enable the citizens of Philadelphia to take personal responsibility for enforcing quality of life codes by providing you contact information for agencies and organizations that can help.

## **Greater Philadelphia Cares**

100 South Broad Street, Suite 620

Philadelphia, PA 19110

Phone: (215) 564-4544

Fax: (215) 564-4543



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# **Directory of the City of Philadelphia** **(departments that assist with quality of life issues)**

## **Mayor's Office**

JOHN F. STREET  
EXECUTIVE OFFICE  
(215) 686-2181

## **City Controller**

Responsible for the public interest in the handling of the city's money.  
JONATHAN SAIDEL  
Administrative Head  
(215) 686-6680

## **City Planning Commission**

Responsible for the physical development of the city, review and plan future development plans for the city.  
MAXINE GRIFFITH  
COMMISSION STAFF  
(215) 683-4600

## **C.L.I.P**

Designed to solve specific problems effectively and efficiently through education, enforcement and abatement.  
DAVE SHIELDS  
(215) 683-2547

## **Department of Human Services**

Responsible for public welfare, prisons, homelessness, and child welfare.  
SUSAN PINGREE  
AHS-CENTRAL ADMIN  
(215) 685-6782

## **Fairmount Park Commission**

Creates a place for public enjoyment and oversees the urban park system.  
STEPHANIE CRAIGHEAD  
MANAGEMENT & REVIEW  
(215) 685-0040

## **Historical Commission**

Bears the responsibility for the designation as historic of buildings, structures, sites, objects and districts of historical and architectural significance.  
RICHARD TYLER  
HISTORICAL COMMISSION  
(215) 686-7660

## **License and Inspection**

Enforces the City's law and regulations regarding building safety, and issue licenses.  
JERRY PROSPERO  
ADMINISTRATION  
(215) 686-2407

**Managing Directors Office**

Supervises City Departments and projects to improve city operations.

PHILIP GOLDSMITH  
EXECUTIVE OFFICES  
(215) 686-3480

**City Commissioner Office**

Responsible for voter registration and conducts elections.

EDGAR A. HOWARD  
OFFICE OF COMMISSIONER  
(215) 686-3462

**Office and Community Development**

Works on programs for housing, economic development, and community planning.

KEVIN HANNA  
OFFICE OF THE DIRECTOR  
(215) 686-9754

**Parking Authority**

Controls on street parking on behalf of the state.

JOSEPH EGAN  
EXECUTIVE DIRECTOR'S OFFICE  
(215) 683-9490

**Recreation Department**

Operates and manages city recreational facilities.

VICTOR RICHARD III  
EXECUTIVE OFFICE  
(215) 683-3601

**Redevelopment Authority**

Rehabilitates blighted sections of the city.

HERBERT WETZEL  
EXECUTIVE DIRECTOR (215) 209-8732  
EXECUTIVE DIRECTOR (215) 854-6603

**Streets Department**

Repairs, maintains, and cleans city streets.

MICHAEL ZACCAGNI  
DIRECTOR'S OFFICE (215) 686-5453  
DIRECTOR'S OFFICE (215) 686-5949

**Mural Arts Program**

Designs and creates murals throughout the City of Philadelphia.

JANE GOLDEN-HERIZA  
MURAL ARTS PROGRAM (215) 685-0760  
MURAL ARTS PROGRAM (215) 683-3597

**General Information**

(215) 686-1776

# **City Council**

**District 1**  
Frank DiCicco (D)  
RM. 332, City Hall

Phone: (215) 686-3458  
Fax: (215) 686-1931

**District 2**  
Anna Verna (D)  
RM. 405, City Hall

Phone: (215) 686-3412  
Fax: (215) 686-1932

**District 3**  
Jannie Blackwell (D)  
RM. 408, City Hall

Phone: (215) 686-3418  
Fax: (215) 686-1933

**District 4**  
Michael A. Nutter (D)  
RM. 404, City Hall

Phone: (215) 686-3416  
Fax: (215) 686-1934

**District 5**  
Darrell L. Clarke (D)  
RM. 484, City Hall

Phone: (215) 686-3442  
Fax: (215) 686-1901

**District 6**  
Joan L. Krajewski (D)  
RM. 506, City Hal

Phone: (215) 686-3444  
Fax: (215) 686-1935

**District 7**  
Richard T. Mariano (D)  
RM. 599, City Hall

Phone: (215) 686-3448  
Fax: (215) 686-1936

**District 8**  
Donna Reed Miller (D)  
RM. 312, City Hall

Phone: (215) 686-3424  
Fax: (215) 686-1937

**District 9**  
Marion B. Tasco (D)  
RM. 577, City Hall

Phone: (215) 686-3454  
Fax: (215) 686-1938

**District 10**  
Brian J. O'Neill (R)  
RM. 562, City Hall

Phone: (215) 686-3422  
Fax: (215) 686-1939

## **Council members-At-Large**

David Cohen (D)                      Phone: (215) 686-3446  
Rm. 588, City Hall                      Fax: (215) 686-1927

W. Wilson Goode, Jr. (D)              Phone: (215) 686-3414  
Rm. 316, City Hall                      Fax: (215) 686-1928

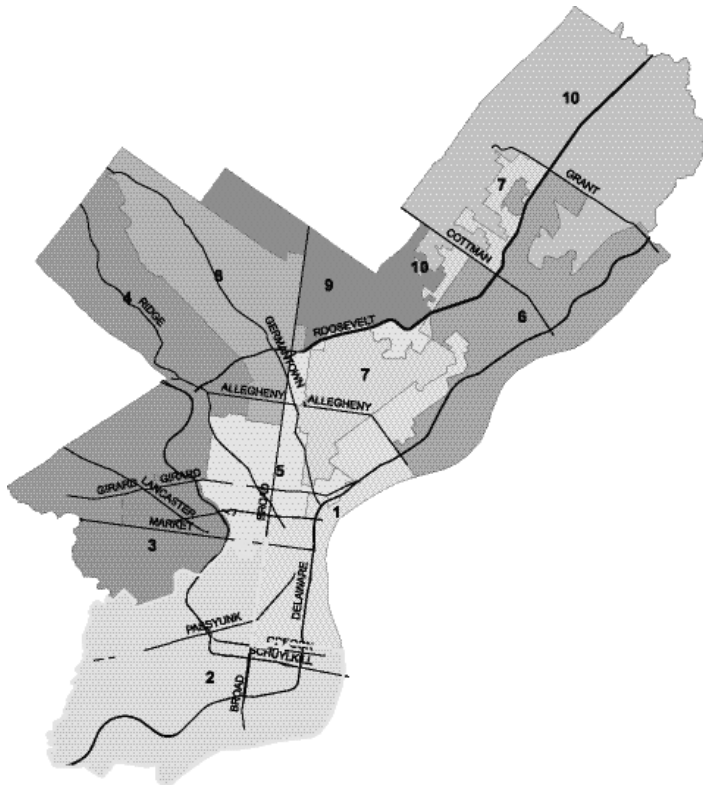
James F. Kenney (D)                  Phone: (215) 686-3450  
Rm. 330, City Hall                      Fax: (215) 686-2013

Jack Kelly (R)                          Phone: (215) 686-3452  
Rm. 594, City Hall                      Fax: (215) 686-1925

Juan Ramos (D)                        Phone: (215) 686-3420  
Rm. 592, City Hall                      Fax: (215) 686-1930

Blondell Reynolds Brown (D)        Phone: (215) 686-3438  
Rm. 580, City Hall                      Fax: (215) 686-1926

Frank Rizzo (R)                        Phone: (215) 686-3440  
Rm. 582, City Hall                      Fax: (215) 686-1929



## **Numbers for City Assistance**

<b>Problem</b>	<b>Contact Organization</b>	<b>Phone Number</b>
Abandoned cars or trash in river	Streets Department Philadelphia Police	215-685-5560
Abandoned vehicles	Abandoned Auto Hotline	215-683-2277
Abandoned/dangerous building or property	License and Inspection	215-686-2463
Alarms (car/building)	Health Department	215-823-7583
Animal (alive, wild)	P.A. Games Commission	1-877-877-0299
Arson (suspected)	Philadelphia Fire Marshall's Office	215-592-5964
Auto repair on public street	License and Inspection	215-686-2463
Barking dogs	Animal Care & Control	215-685-9040
Block cleanup	Block cleanup	215-685-4275
Broken light	Light Department	215-457-5920
Broken/missing/defective Street	Streets Department	215-686-5530
Bus shelter (damaged)	Septa	215-580-7800
Chemical spill	Environmental Response Unit	215-686-3082
Collapsed street	Water Department	215-685-6300
Dead animal in house	License and Inspection, Services and Operations	215-686-5560
Dead animal in street	License and Inspection, Services and Operations	215-686-5560
Dog droppings	Environmental Response Unit	215-685-7492
Dumping (illegal)	Streets Department	215-686-5560
Dumpster	Sanitation Enforcement	215-685-4275

<b>Problem</b>	<b>Contact Organization</b>	<b>Phone Number</b>
Fire	Phila. Fire Department	911
Fire hydrant (open)	Water Department	215-685-6300
Firetrap (public building)	License and Inspection, Services and Operations	215-686-2463
Flooded intersection	Water Department	215-685-6300
Foul odor	Health Department	215-686-2463
Gas leak	Philadelphia Gas Works Emergency Line	215-235-1212
General block cleanup	Community Partnership Program	215-685-9558
Graffiti	Philadelphia Anti-Graffiti Network	215-685-9556
Guns	Philadelphia Police	215-683-GUNS
Hazards	Peco Emergency Services	215-841-4141
Homeless person	Philadelphia Police	911
Ice on road	Streets Department	215-686-5560
Information and complaint office for the city	Mayor's Action Center	215-686-3000
Leaflets (on door or windshield)	Environmental Response Unit	215-686-3082
Loud noises	Health Department, Air Management	215-823-7583
Mailbox (damaged)	U.S. Postal Service (maintenance)	215-895-8331
Manhole cover (missing)	PECO	215-841-4141
Mosquito (problem)	Health Department	215-685-9714, 9
Narcotics	Philadelphia Police Narcotics Squad	215-686-5857

<b>Problem</b>	<b>Contact Organization</b>	<b>Phone Number</b>
Nuisance (Bar)	PA State Police, Liquor Control Board, Enforcement Squad	215-726-6200
Potholes	Streets Department, Highway Unit	215-686-5508
Prostitution	Philadelphia Police	911
Public buildings that look like firetraps	L & I, Services and Operations	215-686-2463
Rats	Health Department, Vector Control	215-685-9719
Recycling	Streets Department	215-685-7329
Sewer overflow	Philadelphia Water Dept.	215-686-6880
Sidewalks (unshoveled)	Environmental Response Unit	215-686-3096
Sign trouble	Streets Department	215-686-5560
Snow and ice on roads	Streets Department, Maintenance Unit	215-686-5508
Street collapsed	Water Department	215-686-5560
Street tree (cut, removed)	PECO Emergency Services	215-841-4141
Street tree (planted, trimmed)	Fairmount Park Department	215-685-0014
Town Watch	Philadelphia Local Neighborhood	215-694-6666
Trash (Strewn lot)	L & I, Service and Operations	215-686-2463
Trash (uncollected)	Streets Department, Sanitation	215-686-5560
Tree on electric wires	Peco Emergency Services	215-841-4141
Underage drinking	Liquor Control Enforcement Squad	215-726-6200
Unshoveled sidewalks	Police Environmental Response Unit	215-686-3082

<b>Problem</b>	<b>Contact Organization</b>	<b>Phone Number</b>
Voting	Voter Registration	215-686-1505
Water (pollution)	Environmental Response Unit	215-686-3082
Water (storm basin & watershed)	Fairmount Park	215-685-6234
Water (taste/odor/quality)	Water Department	215-685-6300
Water main break	Water Department	215-685-6300
Wildlife	PA Games Commission	1-800-228-0791

## Civic Organizations

“The following are not profit organizations focused on bettering our neighborhoods and our region. Not only can these organizations provide assistance but also an opportunity to get involved in a cause that is important to you.”

<p><b>Billboard Problems</b></p>	<p><b>S.C.R.U.B</b> The Society Created to Reduce Urban Blight, is a non-profit organization working to protect and improve the visual environment and quality of life.</p>	<p>1314 Chestnut Street Suite 750  Phone: 215-731-1775</p>
<p><b>Block Cleanup</b></p>	<p><b>Philadelphia Green and the The Pennsylvania Horticultural Society</b> Working in partnership with neighborhood residents, community organizations and city agencies, the program uses greening as a community-building tool.</p>	<p>100 N. 20th Street 5th Floor Philadelphia, PA 19103  Phone: 215-988-8800 Fax: 215-988-8810</p>
	<p><b>Philadelphia More Beautiful Committee</b> PMBC supports citizen leadership through registered Block Captains. These captains enlist the support of their neighbors to organize volunteer block cleaning events on designated days.</p>	<p>Phone: 215-685-3981</p>
<p><b>Grants/ Funding</b></p>	<p><b>Bread and Roses Community Fund</b> A public foundation, Bread and Roses has distributed nearly \$6 million to groups working for access to health care; economic justice; a clean, safe environment; civil and human rights; peace; and other issues.</p>	<p>1500 Walnut Street Suite 1305 Philadelphia PA 19102  Phone: 215-731-1107 Fax: 215-731-0453 Email: info@breadrosesfund.org</p>
	<p><b>Fels Foundation</b> The Fund makes grants in the categories of Arts and Humanities, Education, Community Programs, and Health, all in the city of Philadelphia.</p>	<p>1616 Walnut Street Suite 800  Philadelphia, PA 19103 Phone: 215-731-9455</p>

<b>Grants/ Funding</b> <i>(continued)</i>	<b>Philadelphia Foundation</b> The Philadelphia Foundation is a pool of several hundred permanent, charitable trust funds that have been created: to improve the quality of life in Southeastern Pennsylvania.	1234 Market Street Suite 1800 Philadelphia, PA 19107
	<b>Philadelphia Neighborhood Development Collaborative</b> Philadelphia Neighborhood Development Collaborative (PNDC) is a group of 11 foundations and corporations that are seeking to assist community development corporations (CDCs) in their mission to stabilize and revitalize neighborhoods. 215-545-3100 ext 225	7 Benjamin Franklin Parkway, 5th Floor Philadelphia, PA 19107  Phone: 215-665-2637 Fax: 215-665-2531 Email: pndc@webcom.com
	<b>William Penn Foundation</b> Funding Priority: Revitalize Communities Within this funding priority, their objective is to stabilize and revitalize targeted neighborhoods in Philadelphia and Camden.	Two Logan Square, 11th Floor 100 North 18th Street Philadelphia, PA 19103  Phone: 215-988-1830 Fax: 215-988-1823
<b>Neighborhood Organizations</b>	<b>Centro Pedro Claver, Inc. of North Philadelphia</b> Centro Pedro Claver is dedicated to community betterment through self-help, and has worked to build relationships with and facilitate the work of residents of the Franklinville neighborhood.	3565 North Seventh St. Philadelphia, PA 19140  Phone: 215-227-7111
	<b>PhillyBlocks</b> PhillyBlocks is a citywide network of block activists working to build neighborhoods that are attractive, safe, economically viable, and decent places to raise our children.	Website: <a href="http://www.phillyneighborhoods.org/PhillyBlocks/phillyblocks.html#">http://www.phillyneighborhoods.org/PhillyBlocks/phillyblocks.html#</a>
<b>Housing</b>	<b>Friends Rehabilitation Program, Inc. of Philadelphia</b> For over 40 years, FRP has strived to provide quality, affordable housing for special needs groups in the city.	Phone: 215-232-6000

<b>Volunteer</b>	<b>Habitat for Humanity Philadelphia</b> Habitat for Humanity seeks to build and rehabilitate houses and neighborhoods by providing simple, affordable homes to families who otherwise could not afford homes of their own.	1829 N. 19th Street Philadelphia, PA 19132  Phone: 215-765-6000
	<b>Philadelphia Cares</b> Philadelphia Cares mobilizes volunteers to address the critical social, educational, and environmental needs in the greater Philadelphia region through volunteer action.	100 South Broad Street, Suite 620 Philadelphia, PA 19110  Phone: 215-564-4544
<b>Civic Engagement</b>	<b>Young Involved Philadelphia</b> Aims to increase civic engagement among young Philadelphians and facilitate reforms that help create a better Philadelphia.	<a href="http://www.younginvolvedphila.org/">http://www.younginvolvedphila.org/</a>
<b>Resources</b>	<b>West Philadelphia Data and Information Resources</b> West Philadelphia Data and Information Resources (West Philly Data) serves as a channel for information sharing, community building and economic development within the West Philadelphia area.	Phone: 215-573-4154  <a href="http://westphillydata.library.upenn.edu/">http://westphillydata.library.upenn.edu/</a>

